



Here is some information about services being provided in the village to help manage the coronavirus crisis. Please read it all the way through. Please only use these services if you need them – if they get overloaded then they will break for everyone, including those who need help. But please do use them if you do need them.

Street warden's contact details



GRINDLEFORD SHOP PHONE-IN DELIVERY SERVICE

Available to those over 70, those self-isolating and NHS staff. (See further down for delivery of prescriptions).

SHOPPING ORDER HELPLINE

RING OR TEXT 07395 986072 or 07392 033731

You can make payments by card over the phone. Your order will be bagged up and one of a team of local volunteers will deliver it safely your door.

HOW SAFE?

We have a protocol to make sure they can deliver without putting you at risk.

HOW STERILE?

Shopping will be in tied off plastic bags but don't assume that the goods are sterile - we will do our best but please take precautions as they come into your house.

HOW OFTEN?

We will try to make at least two deliveries a week.

Availability of stock.

Here is our stocklist which we will keep up to date.

https://docs.google.com/document/d/12afhrzbs_1YatZfZ4FTHffb1vcjhhRGeMbOaZytr5Xl/edit

You can access it on line via the latest newsletter. If you would like a paper copy, please ask your street warden for one. Some things we can't get at the moment, but we will do our best to get you what you want as soon as we can. Please be patient with us while we work this out. We are all volunteers!

Other options.

Don't forget that Calver crossroads Spar [01433 639458](tel:01433639458) has offered free delivery on any order over £15, and Baslow Stores have offered those who are unwell, or self-isolating, free delivery of essential items by ordering over the phone, where possible. Ring Christine and David Upton on [01246 582108](tel:01246582108).

Hathersage Bakery and refill shop will take phone orders and payment over the phone on
If you don't have internet facilities ask your warden to get you a print out of a stock list.

Prescriptions



We have a separate phone network to **collect prescriptions for over 70s, or for those self-isolating or unwell, and NHS staff.**

For those at BASLOW or EYAM SURGERY, the surgery will ring our community group and arrange for safe delivery of your prescription with one of our volunteers. You don't need to do anything. The surgery will ring you separately to get your permission for this to happen.

If you have any questions you can still ring the
PRESCRIPTION HELPLINE - RING OR TEXT 07592 033726 or 07592 033739

between 9 am and 5 pm – or text.

The person delivering your prescription will knock, leave the parcel, and stand away. They will confirm that it has been taken in, then they will leave.

If you pay for prescriptions, you can do so over the phone to the surgery.

The whole purpose of this is that you will be in the house or garden, it's your responsibility to be in to accept the prescription! If you aren't it will be taken back to the surgery. We aren't allowed to leave it on the doorstep. You will need to contact the helpline again to make further arrangements.



We are also finding some **friendly careline callers** to give you a regular phone call if you could use a chat. Let your Warden know and they will pass your request to the Careline team

These services and the Grindleford Community Support network of volunteers will continue to evolve as it becomes clearer what people need. Your local street warden, who put this letter through your door with their contact details, will be able to advise.

For more information please go to grindleford.com/coronavirus-community-page/

Stay safe and get in touch if you need some help.

THOSE NUMBERS AGAIN

SHOPPING ORDER HELPLINE: 07395 986072 or 07392 033731

PRESCRIPTION HELPLINE: 07592 033726 or 07592 033739

STREET WARDEN CO-ORDINATION HELPLINE 07738 217934

Critchlows – 01629 812010

And check out your local street warden. Their contact details are on the top of this letter.

